



Welcome to the Whispering Pines Clubhouse and Pool! Here are some helpful guidelines for the Clubhouse and pool. Your key fob should work at all the gates – if your key fob is not working it may be because a pool waiver was not signed. Go to WP website or click here <https://www.whisperingpinesdistrict.com/pool-waiver>.

If you are new or do not have your fob yet, please reach out to [marlene@teleos-services.com](mailto:marlene@teleos-services.com) and she can arrange to connect with you to get the fob. The fobs can not be mailed. There are fob distribution times every year in May. Please make sure to come to clubhouse when we are there.

#### **Clubhouse usage:**

The Clubhouse is available to rent - four hour minimum. Just go to <https://www.whisperingpinesdistrict.com/facility-use-agreement>. Also, you can send an email to [marlene@teleos-services.com](mailto:marlene@teleos-services.com) and she will get you started on the process and answer any questions.

First Aid Kit: There are two first aid kits, they are in the bathrooms on top of the lockers. Please let us know when supplies are running low. **Call 911 for any medical or safety emergency!**

#### **TV & Fireplace Instructions:**

- The remotes for the TV's are in the credenza, first drawer to the left.
- Each remote is labeled for which TV it controls.
- Press the power button.
- Be sure to turn TVs off before leaving.
- Wi-Fi username and password: CenturyLink5269\_5G and password is: ead4bmcfccecb
  
- The remote for the fireplace is located on the wall to the right of the fireplace.
- Turn on – takes about 60 secs for the flame to turn on.
- When finished place remote on wall- MAKE SURE REMOTE IS IN PLACE TO CHARGE.
- Extra batteries are in the credenza, second drawer to left.
- Let us know when the extra battery supply is low.
- **Please turn flame off when you leave.**

#### **Pool Usage**

- The pool is open for all residents from 10 AM-8:00PM every day of the week. Hours are subject to change.
- You may have water that is in a PLASTIC container, NO GLASS.
- There is a red emergency button out by the pool that is to be pressed ONLY if the filtering of the pool needs to be shut down due to someone getting stuck to the suction of the filtering system by the drain (VGBA). If it is pressed due to tampering, then that family will have their fob de-activated.
- Swim diapers need to be in use for babies to prevent accidents. If someone has an accident in the pool, call 303-912-2655 or 303-818-9365 immediately. The pool will be closed and 'shocked' to insure proper cleaning.
- Throwing rocks will not be tolerated. If caught throwing rocks in the pool, your fob will be de-activated and violator will be charged for any damage to the pool.
- There is an Pool bathroom down by the pool to the left of the clubhouse.

#### **Clubhouse Bathrooms & Lockers:**

- We have a cleaning service for the clubhouse three times a week. If there is something that needs immediate attention, please email [marlene@teleos-services.com](mailto:marlene@teleos-services.com) or text Marlene at 303-912-2655
- The Clubhouse and lockers are not available at this time.

Lost Items: Please place any lost items on the coat rack located by the bathrooms.